

"What I hear, I forget. What I see, I remember. What I do, I understand."



TalentPro[®]

People Resource Solutions

An organization's workforce needs to constantly evolve skills to keep abreast with changing business climes. TalentPro leverages on its years of expertise honed for close to a decade to provide to all categories of Industry verticals

TalentPro – An overview

TalentPro India (www.talentproindia.com) is a part of the Briley Group, an international conglomerate based out of Singapore and US. Briley Group (www.brileygroup.com) is a privately held multinational company with holdings in the aviation, hospitality, business process outsourcing, technology and service sectors, valued in excess of US\$ 2 billion. These businesses span a wide geography including China, Southeast Asia, Europe, North America and Australia. Incorporated in 2001, TalentPro India is a fully integrated Human Resource consulting and outsourcing firm providing services such as Payroll Processing, Staffing, Recruitment, Compliance Services and Corporate Training. TalentPro caters to organizations of varying dimensions from medium size companies to large, multinational corporations across verticals such as Telecom, Manufacturing, FMCG, Financial services and Retail and has offices in six major Indian cities.

Introduction – Corporate Training

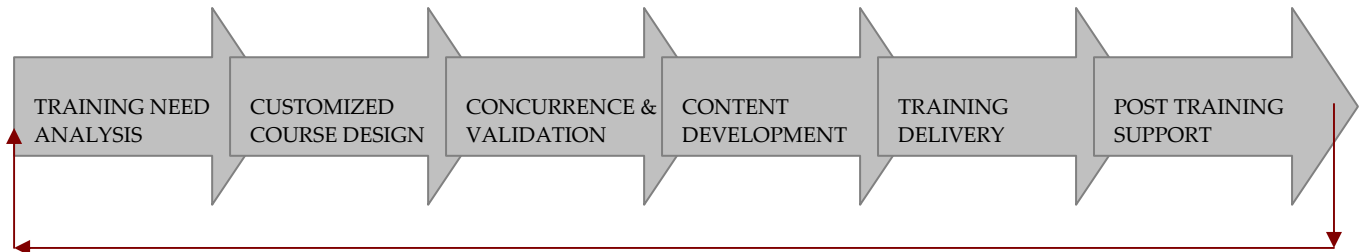
An organization's workforce needs to constantly evolve skills to keep abreast with changing business climes. TalentPro leverages on its years of expertise honed for close to a decade to provide to all categories of Industry verticals. Our experiential methodology that ensure complete transfer of learning makes us unique. We specialize in behavioral skills, soft skills and personality development related programs. We are adept at both *CRT (Class room Training) and OBT (Outward-Bound Training)*

Choosing our Products and Services:

You can choose from either a range of our

- ✓ Signature Training Programs or
- ✓ Employ us to **custom make a training program** for you as per the skill, will and knowledge levels of your employees.

Customized Training program – Our approach



- **Training Need Analysis:** This is an effective way to identify any gap between the skills Client's business needs and those the Client's employees have. The following are the methods we employ:
 - a) Direct observation b) Questionnaires c) Consultation with Immediate supervisors d) Interviews with sample population
- **Course Design & Developing Customized Course content:** A course design is created and customized course content is developed based on the following parameters after the TNA
 - a) The people to be trained & the conditions under which training is to be imparted b) Appropriate training techniques based on learning capabilities of participants c) Evaluation procedure to be followed d) On-the-job applications
- **Training Delivery:** Based on the client's requirement and TNA the following are the methods we use for training
 - a) Classroom training (CRT) / Outward Bound Training (OBT) b) The Methodology employed for CRT and OBT will be Experiential Learning (60% Activities and 40% Theory)
- **Post training Support:** Based on the client's requirement we offer post training support to participants to check effectiveness of the programs
 - a) Scientific Evaluation of improvement b) Performance Coaching

Programs we offer

- **Transactional Analysis**
- **Presentation Skills**
- **Communication Skills**
- **Business communication**
- **Business Etiquettes**
- **Assertiveness**
- **Interpersonal Skills**
- **Time Management**
- **Stress Management**
- **Goal setting**
- **Problem Solving & Decision Making**
- **Conflict Resolution**
- **Personality Development**
- **Team Building**
- **Customer Care**
- **Effective Meeting Skills**
- **Coaching & Mentoring skills**
- **Leadership skill**



Signature Products

Program Name	Content	Remark
Lessons from ANTS	<ul style="list-style-type: none"> ➤ Positive attitude ➤ Goal orientation ➤ Team work ➤ Conflict resolution ➤ Adaptability ➤ Crisis Management ➤ Change management 	2 day program to inspire employees to display the unique qualities of ANTS <ul style="list-style-type: none"> ✓ Attitude of Initiative ✓ Nature to integrate ✓ Thirst for industry ✓ Source of Insight
B2B (Back to Basics)	<ul style="list-style-type: none"> ➤ Professional Body Language ➤ Making introductions ➤ Hand shakes and exchanging business cards ➤ Corporate do's and don'ts ➤ Communicating with confidence ➤ Team work ➤ Dressing and grooming 	1 day program employees with less than 1 year experience
C2C (Campus to Corporate)	<ul style="list-style-type: none"> ➤ Orientation to the corporate world ➤ Being proactive ➤ Understanding boss' expectations ➤ Basics of corporate relationships ➤ Dressing right ➤ Communicating effectively ➤ Office etiquettes 	2-day program for fresh recruits to aid smooth transition from campus to corporate
PEP (Performance enhancement Program)	<ul style="list-style-type: none"> ➤ Understanding Self ➤ Personal SWOT ➤ Goal Setting ➤ Self Motivation to achieve Goals ➤ Overcoming Mediocrity ➤ Imbibing & exhibiting a winning attitude 	1 day program ideal for motivating frontline and middle level employees to perform better

Client Testimonial

TalentPro's unique approach to corporate training coupled with its extremely professional facilitators, paved the way for it to envision, design and deliver the training in the most enriching style, in line with our organizational requirements. TalentPro has consistently supported us in performing the TNA and in micro customizing the module keeping in mind the participants. The perfect mélange of the learning with the activities aided the learning process and triggered enthusiasm among the participants. Post training support provided by TalentPro also enabled us to scientifically monitor the training effectiveness and map our growth chart. We look forward to associate with TalentPro for all our developmental needs

Sr. Manager Corporate Sales & Training of India's No.1 company in hospitality Industry

TalentPro Training Team is one of my good findings in Chennai – For any training intervention I could just call them and ask them to work out a solution.

AVP - Training & Development of arguably the best BPO in India

Well-tailored courses and enthusiastic trainers made TalentPro's training sessions memorable for our participants. Professional learning interventions make all the difference between a mediocre training session and an excellent one, and we are very happy that TalentPro has what it takes to make these sessions useful and value-adding for our employees, and ultimately, for our organization."

Sr. Vice President HR of a software development Multinational company

The professional approach in understanding the training requirements, developing contents that hit the nail on the head and action-packed training delivery with less theory was just what we wanted. Every activity in the program had great learning for all the participants. Overall the program was very effective. Thanks to TalentPro team.

ASM of a leading 2 wheeler manufacturer in India.
